

IF DRUGS ARE A PROBLEM  
CALL  
NARCOTICS ANONYMOUS  
781-3773

MEETS WED. NIGHTS  
8:30 P.M.

HARBOR LIGHT CENTER  
2304 E. 9TH ST.  
CLEVELAND, OHIO

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## Retirement Service

Major Edward V Dimond  
Major Dorothy J Dimond

The Salvation Army Harbor Light Complex  
1949 - 1992

Friday April 3, 1992 6:00 PM

Divisional Headquarters  
2507 East 22nd Street Cleveland, Ohio 44115

## Facts About The Dimonds

**Dorothy (Hamley):** the daughter of lay members, was active in music and youth work at the Corps. Commissioned in 1951, her Corps experience did little to prepare her for Harbor Light challenges. But with her firm counsel and input, that small Center has steadily grown to today's huge Complex.

In the division of leadership of the Dimonds, it is clear that while he may be the driving force, it is she that brings the homelike atmosphere, and the refining touches to what could easily be the overwhelming horde of humanity that throngs through Harbor Light every day of the year.

*Nancy Banfield NEOSA Trumpet-1989*

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**Edward:** is a 3rd generation Officer. At CWRU he earned a BA (National Sociology Honor Society), and has certificates from Yale, NY Tech, US Navy, the Am Food Institute, Ohio State and Pace. He studied conducting with Eric Leidzen, and trombone at the Rosezell Institute. He has lectured at CSU, SASS, St Johns, and at National, State and Local conferences.

He wrote the National Guidelines for Harbor Lights in 1978, and originated the concept of a Complex with multiple Divisions and cost centers.

Civic service includes membership on numerous Local, County and State groups in Corrections, Substance Abuse, Medical, Homelessness, Computers and Rotary. He was Co-Founder of Narcotics Anonymous of Cleveland.

Publications: "Journal of Music Therapy"; "Journal of Rehabilitation"; "Small Business Computers Magazine"; "American Accounting Association"; "The Way Cry"; "The Officer" and "All The World". "Syncopated Salvation" and "Off the Rails" have been reprinted in Europe and Canada.

Writer/producer: "Skid Row Sounds" (Documentary LP); "Bye Bye Jonah" (Biblical Musical); and co producer "Music With A Message" (Combo LP).

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The Dimond children are Victor, a nationally ranked tennis player who is a Phy Ed teacher in Corpus Christi; Mrs Susan Kaczor, a Nursing Home Account Assistant who lives in Columbus, with husband Mark and sons Alex and Andrew; and the youngest son David, who died in 1982.

The Dimonds will live in Old Orchard Beach, ME.

## In The News

**Who's Who:** The Harbor House Hotel of Major and Mrs Edward Dimond may not be as big as Cheryl O'Donnell's new Tower City Ritz-Carlton, but for 42 years it has been Cleveland's inn of last resort.

*John R Brandt Cleveland Magazine 1991*

**On The Front Lines:** I have heard from Commissioner Roberts of the outstanding work of (the Dimonds)...I think (he) must hold the record for the longest appointment in the world.

*General Eva Burrows The War Cry 1986*

**At The Citadel:** Major & Mrs Dimond and the Harbor Light Combo, a group of former "skid rowers" who have found music to be a therapeutic agent in bringing back meaning to their lives.

*Warren (Ohio) News*

**Fights to Save Lost Souls:** Mrs Dorothy Dimond helps immeasurably in the spiritual, moral and physical re-formation of men...delivers sermons, sings, plays the organ or stringed bass. She publishes "The Drum Beat", makes chalk drawings and visits hospitals and rest homes.

*Bob Seltzer Cleveland Press*

**Bye, Bye Jonah:** This four act Biblical musical, written and directed by Captain Dimond, was a resounding success. A standing room only crowd jammed opening night and the recording session and benefit re-runs were just as warmly cheered. Consensus judgment: the best yet!

*Fred Anderson The War Cry 1962.*

**Getting Life into Focus:** The HLC Photographic Society has a complete darkroom, field trips, studio sittings and photo contests. Several members have become proficient enough to win prizes in outside contests.

*Dwight Boyer Cleveland Plain Dealer Pictorial Magazine 1955.*

**Sweet Music:** Every night Ed Dimond raises his trombone, the music comes out sweet and low. A pianist and alto horn join in and it could be, maybe, the Rainbow Room in New York, but it isn't...

And every night Lt Dimond, who might have been playing "Sentimental Over You" tunes up with "Let the Lower Lights be Burning". It is on the hit parade at Eagle and E Ninth.

*Howard Preston Cleveland Press 1951*

**Majors Edward V and Dorothy J Dimond**  
**RETIREMENT PROGRAM**  
**Colonel Henry Gariepy - Officiating**

Major R Eugene Pigford - Presiding

Down Memory Lane

Congregational Song	"What A Friend"	"The Kid From Jersey" 1949	<b>Donald Heath, Sr BTh</b>
Invocation	<b>Major Dorothy Lykes</b>	"Guarding The Door" 1964	<b>Major Larry Shaffer</b> Administrator ARC Cleveland
Responsive Scripture Reading	<b>Major Pauline Allender (R)</b>	"The Day I Was Fired" 1983	<b>Lt Jeffery Bassett</b> Commanding Officer Dover DE
Vocal	<b>Bandsman Roosevelt Jackson</b>	"Days Of Wine & Roses" 1984	<b>Michael E Daugherty, AA, NCRC/AODA</b> Director HLC Substance Abuse
Retirement Service	<b>Colonel Henry Gariepy</b>	Harbor Light Combo	"I Want To Talk With God" (E V Dimond)
Flag Bearers	<b>Lt Jeffery Bassett</b> <b>Captain Larry Shade</b>	"Round The Table" 1985	<b>Mary Staley, BS</b> Vice Chair HLC Advisory Council
Prayer	<b>Major Geoffrey Banfield</b>	"End Of The Road" 1992	<b>Colonel Henry Gariepy, BA, MA</b> Editor in Chief NHQ
Community Appreciation	<b>John Young, BS</b> President, Speed Exterminating	"Twice Told Tales"	<b>Major E V Dimond, BA, (LPC, LSW [R])</b> Sr Executive Director Harbor Light Complex
To Please A Lady	<b>Mrs Colonel Marjorie Gariepy</b>	Appreciations	<b>Major Charles F Williams, MSW, ACSW</b> Executive Director Harbor Light Complex
"From The Post Bag"	"Table Talk"	Benediction	<b>Captain James Cocker</b> Divisional Youth Secretary
Thank You	<b>Mrs Major Dorothy J Dimond</b> (40 year service medal)		
Harbor Light Combo	Walk with the Lord (E V & D J Dimond)		

## Who Are They?

**Major R Eugene Pigford:** As the Divisional Commander, he has the total administrative oversight for 36 Salvation Army Units in N E Ohio.

**Don Heath, Sr:** started as room clerk in February 1949 and retired 37 years later as Housing Director. Today, as a volunteer, his weekly class in Christian Growth is one of the most popular activities at Harbor Light.

**Major Larry Shaffer:** was trained as Desk Clerk by Don Heath in 1963. Completing Officer's Training he was appointed to HLC, and was Associate Director when transferred. Since 1984 he has been ARC Administrator.

**Lt Jeffery Bassett:** employed as Security Guard at HLC in 1983 and after a shaky start progressed to Head of Maintenance before leaving for Officer's Training. Lt & Mrs Bassett have been in charge of Dover, DE since 1989.

**Michael Daugherty:** Started as a volunteer at HLC Detox and hired as an Aide in 1984. He has an AA degree and state and national certification. He is now the Director of the Harbor Light Substance Abuse Division.

**Mary Staley:** Office Manager of Association For Dentistry. She is past secretary and current Vice Chair of the Harbor Light Advisory Council and very active on the Quality Assurance and Personnel Committees.

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**Colonel and Mrs Henry Gariepy:** In 1943 Marjorie was secretary to Brigadier H Victor Dimond, Edward's father, at the Springfield, MA corps. The Garieps and Edward were commissioned in 1949.

In 1968 the Garieps opened the pioneering Hough Multi-Purpose Center, acclaimed by celebrities like World Heavyweight Boxing Champion George Foreman and Evangelist Billy Graham.

Henry is a best selling author and is currently writing a biography of General Burrows. In 1981 he became Editor in chief-USA, and publishes "The War Cry" which averages one million copies per month.\*

\*Souvenir copies of the issue featuring Harbor Light are available on request.

## What is Cleveland Harbor Light?

A residence averaging 250 men, women and children daily in separate Divisions of Substance Abuse, Corrections, Geriatrics and Emergency Care, and the only Greater Cleveland area agency to keep homeless families intact.

A pioneer in the use of music therapy in alcoholism treatment, and a leader in the use of small computers in the non-profit field with results published in professional journals and the national press.

A resource for Harbor Light staff in Boston, Pittsburgh, New Orleans, Washington, DC, Canada and Germany.

A major participant in Graduate and undergraduate Internships with Kent State, Oberlin, Cincinnati, Columbia, Baldwin Wallace, and Cleveland State Universities.

The home of the Harbor Light Combo of stage, TV, film and Civic Meeting fame in the Tri-state area.

The recipient of six commendations from the General Assembly of Ohio and Cleveland City Council.

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1988-Named best Social Service program in North America by National Hq.

1987-Chosen as a "Models in Ministry" selection by The War Cry.

1986-Selected as the american model for post World War II social services.  
("History of The Salvation Army Volume VII"-General Coutts)

1985-Chosen by R W Johnson Foundation to operate a Healthcare Clinic.

1980-Named as "among the most innovative and successful" Harbor Lights.  
("Marching to Glory"-Edward McKinley)

1979-Named a Beta Test Site for PC computers by Eastern Territory Hq.

1977-First Harbor Light to achieve national certification from JCAH.

1976-Chosen as a clinic site by Ohio College of Podiatric Medicine.

## Harbor Light Complex Leaders

The *Cleveland Harbor Light* opened in January 1949 as a 10 bed program for Skid Row alcoholics. *Captain & Mrs Arthur Marshall* conducted nightly meetings and soup lines.

In June 1949 *Lt William H Boone* assumed command assisted by *Prob Lt Edward V Dimond*. In September 1950, Dimond was placed in charge. He married *2nd Lt Dorothy J Hamley* in June 1952.

In 1973 Commissioner Tripp approved Dimond's proposal to expand the Harbor Light Center into a Multi Division Complex. Dimond was appointed Executive Director with *Captain & Mrs Shaffer* as Associate Directors and *Lt & Mrs William Brewer* as Corps Officers.

In 1991 *Major and Mrs Charles F Williams* were appointed Executive Director Designate. In February 1992, Major Williams became Executive Director and Major Dimond was promoted to Sr Executive Director.

### Significant Changes at Harbor Light

Year	Budget	Capacity	Staff
1949	\$ 11,000	10	1
1955	\$ 33,200	40	10
1956	\$ 62,900	50	12
1969	\$ 225,000	150	16
1973	\$ 600,000	150	21
1976	\$ 1 Million	200	50
1984	\$ 2 Million	235	65
1989	\$ 3 Million	235	98
1991	\$ 4.4 Million	279	117
1992	\$ 5 Million	281	125

## Amazing Grace

Words: John Newton Early American Melody

Amazing grace! how sweet the sound, That saved a wretch like me!  
I once was lost, but now am found, Was blind, but now I see.

'Twas grace that taught my heart to fear, And grace my fears relived;  
How precious did that grace appear the hour I first believed!

Thro' many dangers, toils and snares, I have already come;  
'Tis grace hath brought me safe thus far, And grace will lead me home.

When we've been there ten thousand years, Bright shining as the sun,  
We've no less days to sing God's praise Than when we first begun.

## Walk With The Lord

Words and Music by E V and D J Dimond

Walk with the Lord He'll see you through  
and He will never ever leave you blue  
He will banish all your cares away.

Walk with the Lord without delay  
and you will never ever rue the day  
that you let Him take your sins away!

He is near and he will hear  
and He will be with you  
If you will with Him in faith abide!

Walk with the Lord He'll see you through  
and He will never ever leave you blue  
He will banish all your sins and cares away!

## **Responsive Reading**

Psalm 107: 1-8, 11-13, 20-21.

O give thanks unto the Lord, for he is good; for his mercy endureth for ever.

**Let the redeemed of the Lord say so, whom he hath redeemed from the hand of the enemy; and gathered them out of the lands, from the east, and from the west, from the north, and from the south.**

They wandered in the wilderness in a solitary way; they found no city to dwell in.

**Hungry and thirsty, their soul fainted in them.**

Then they cried unto the Lord in their trouble, and he delivered them out of their distresses.

**And he led them forth by the right way, that they might go to a city of habitation.**

Oh that men would praise the Lord for his goodness, and for his wonderful works to the children of men!

**Because they rebelled against the words of God, and contemned the counsel of the most High:**

Therefore he brought down their heart with labor; they fell down, and there was none to help.

**Then they cried unto the Lord in their trouble, and he saved them out of their distresses.**

He sent his word, and healed them, and delivered them from their destructions.

Oh that men would praise the Lord for his goodness, and for his wonderful works to the children of men!



PUBLISHED IN THE INTERESTS OF HUMAN SERVICES  
 1710 Prospect Avenue • Cleveland, Ohio 44115-2376

## Now Hear This

Dear Eddie and Dot:

You did it! But the issue is not longevity. It's your depth, quality, sincerity and integrity.

We remember your first days in Cleveland and have followed with great admiration the things you have done to help people, as they have literally poured through Harbor Light.

God bless you richly dear friends.  
 Andrew S Miller, Commissioner  
 National Commander USA (R)

Dear Major & Mrs Dimond:  
 Your work for the complex has been outstanding. You have both gone above and beyond the call of duty in service to the community.

Michael R White  
 Mayor City of Cleveland

Dear Major & Mrs Dimond:  
 Your contributions to the community have been manifold and unceasing. I am sure this occasion will cause you to reflect fondly on your past achievements while looking forward to those which lie ahead in the future.  
 Very sincerely yours,

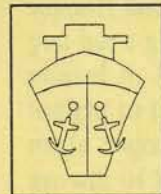
Howard M Metzenbaum  
 United States Senator

## Anchors Aweigh



The Dimonds are retiring after 43 years of service at Cleveland Harbor Light and will live in Old Orchard Beach Maine. Major Edward, a 3rd generation Officer, has lectured at CSU, SASS, St Johns, and many conferences. He has served on numerous boards in Corrections, Substance Abuse, Medical, Homelessness, Computers and Rotary, and was Co-Founder of Narcotics Anonymous, Cleveland chapter.

Edward originated the concept of a Complex with multiple Divisions and cost centers, and wrote the "National Guidelines for Harbor Lights". Published in "Journal of Music Therapy"; "Journal of Rehabilitation"; "Small Business Computers Magazine"; "American Accounting Association"; and many Salvation Army publications in the USA and abroad. He wrote & produced "Skid Row Sounds" and "Bye Bye Jonah" and co producer a combo LP.



His BA is from CWRU (Nat Sociology Honor Society), with certificates from Yale, Ohio State and Pace, NY Tech, and the American Food Institute. He studied trombone at the Rosell Institute and conducting with Eric Leidzen. He was awarded the W W II Asiatic Pacific Theatre Medal by the US Navy.



The Dimond children are Victor, a top ranked tennis player who is a Physical Education teacher in Corpus Christi; Mrs Susan Kaczor, a Nursing Home Account Assistant who lives in Columbus, with husband Mark and sons Alex and Andrew; and the youngest son David, who died in 1982.

Major Dorothy (Hamley) is the daughter of lay members, was active in music and youth work at the Corps. Commissioned in 1951, her Corps experience did little to prepare her for Harbor Light challenges. But with her firm counsel and input, that small Center has steadily grown to today's huge Complex.

In the division of leadership of the Dimonds, it is clear that while he may be the driving force, it is she that brings the homelike atmosphere, and the refining touches to what could easily be the overwhelming horde of humanity that throngs through Harbor Light every day of the year.

*Nancy Banfield Excerpt from NEOSA Trumpet-1989*



### Substance Abuse



The Ohio Department of Alcohol & Drug Addiction Services has re-certified the HLC Out-Patient Treatment program.

The auditor expressed his satisfaction with the program, staff, and the preparedness for the inspection. The program admits 160 clients a year, and provides each client with 50 hours of intensive substance abuse treatment. Hats off to Michael Daugherty, Sue Davis, Chris Amato and Carmencita Milton.



One of the long standing residential programs at HLC is the

Comprehensive Alcohol Rehabilitation program. It guides clients through 3 phases of adjustment along their way to sobriety. The programs are designed to give a supportive environment in which clients live while regaining physical, mental, emotional and spiritual strength.

Total abstinence is required to stay in the program. Attendance in self help groups are used, along with volunteer participation in Christian education classes and other activities.



There are 31 clients in this program which is no longer affiliated with the United Way. It may be difficult to continue this part of HLC but our goal is to try to keep this

program open.

Jeanne Uram  
HLC Acting Associate Director

### Our HLC Band

Our band parallels the Cleveland Orchestra in the use of wind, string and percussion instruments. But where an orchestra member plays regularly for years until he retires, our musicians retire five or ten times in a single year. This impermanence doesn't trouble our leader.



The saxophone outnumberers all other instruments. Our is the only band with a saxophone bull pen. Guitarists

are next. Genuine two-handed piano players affiliate in the ratio of one piano player to thirty saxophone players.

Drummers are the only musicians that give advance warning. When the beat takes a violent thump, look out for an empty chair in the old combo. An epidemic of sobriety seems to have afflicted violinists. Anyone knowing a drunken fiddler is requested to send him our way. An unused tuba, marimba, and flute indicate that these instruments attract only minor league, lightweight drinkers.

We are proud of our band when we see them in their red uniform jackets. With commendable foresight, these coats were ordered in all sizes from twenty-eight to fifty-four.



We would like our band to get all they deserve. We think that our band should be sent to Russia.

A Tom Brennan Golden Oldie

### Why an Op Study?

An Operations Study typically evaluates 3 areas:

I PLAN: What is the purpose of the agency, what is it supposed to be doing?

II PROCESS: How is the plan implemented, how does the program work?

III OUTCOME: What was done, what are the results?



Based upon the findings of the study, after it has been assessed for content accuracy, the evaluators should make a decision based upon the facts, draw their conclusions, and then make specific recommendations that they will stand by.

The principle of imperial reference requires that the recommendations point to something specific. This is the final purpose of having a study. Excerpts from an interview with Alex Boros, PhD Kent State University

### DTP Leader

Dear Major Dimond:

Our research department has identified you as a leader in the desktop publishing industry... one of the brave souls on the leading edge, pioneering the information revolution.

Mark Boepple  
Business Publishing