



What a Healthy Service System Looks Like

- Unified, we work together in an atmosphere of recovery, with a spirit of cooperation, to achieve a common vision
- All of our efforts are inspired by our primary purpose and our core spiritual principles
- We move from a system of “limitations” to a system of opportunity
- The system is flexible, allowing for varying conditions around the world, and so it allows for diverse means to work toward our common goals.
- We are open to new ideas, and adaptable to all cultures and languages
- We have a culture of planning and creativity within all elements of the service system.
- Each element of the service system has the resources it needs to fulfill its purpose
- All parts of the service system understand their roles and responsibilities *and value*, and are empowered to contribute (time, talent, treasure)
- The system engages and empowers individual members; NA members are attracted to service work and stay involved. Participating in service is seen as a vital part of recovery
- There is a more open flow of communication—clear, timely, accurate, and relevant information—throughout the service system.
- NA nurtures productive and cooperative relationships within the fellowship and with the public
- There is a positive impact on external recognition, credibility and respect for NA
- NA continues to grow and to save lives