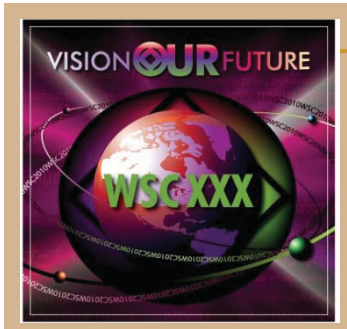
Service System—Session One

Service System Project

- **What to expect from this session:**
  - Overview of Service System Project
  - Basic grasp of models and options
  - A sense of how we got here

Service System Project

- **Origin of project**
  - Ongoing challenges at local levels
  - IDTs have helped identify challenges, but more needed to be done
  - Current structure developed years ago
  - World services restructured; local services did not



Service System Project

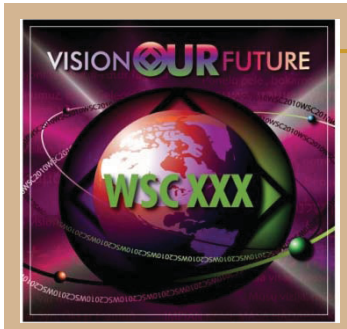
- **Project adopted at WSC 2008**

  From project plan

  - Develop a vision for all NA service efforts
  - Provide framed options and recommendations for discussion by the conference and the fellowship

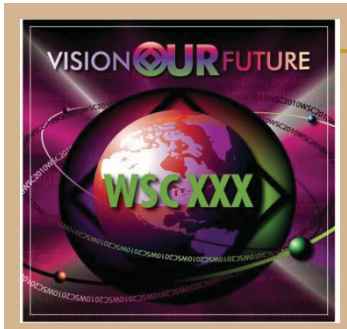
Service System Project

- **Central question for the project**
  - How can we build a system* of service within NA that is driven by unity of purpose, and that allows for flexibility in meeting the diverse service needs and goals of our NA communities?



Service System Project

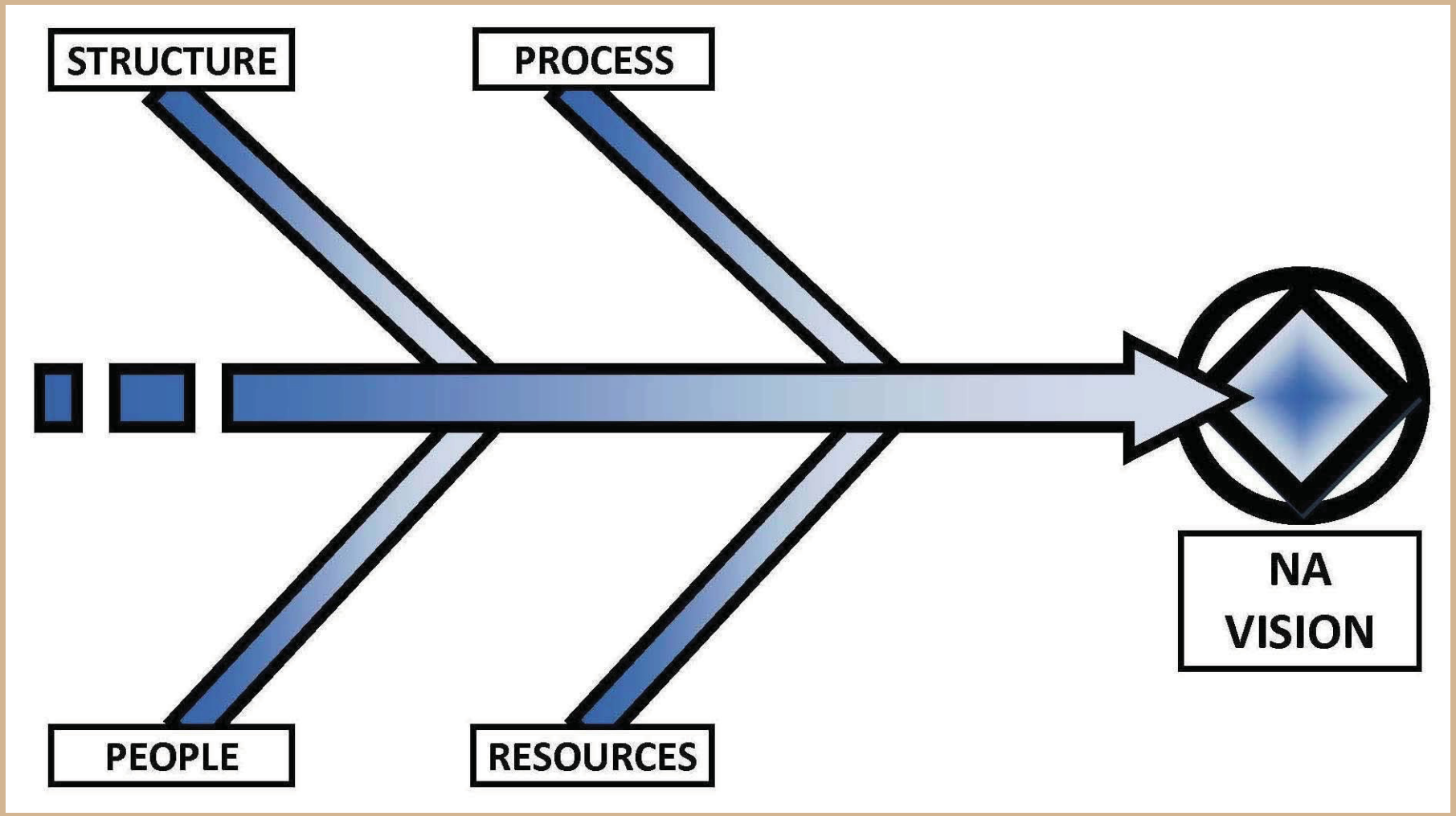
- **Needs for a service system to fulfill**
  - Public understands who/what NA is
  - Fellowship grounded in NA principles
  - Groups have literature
  - Atmosphere of recovery throughout NA
  - Addicts can find meetings
  - Trusted servants have resources/tools



Service System Project

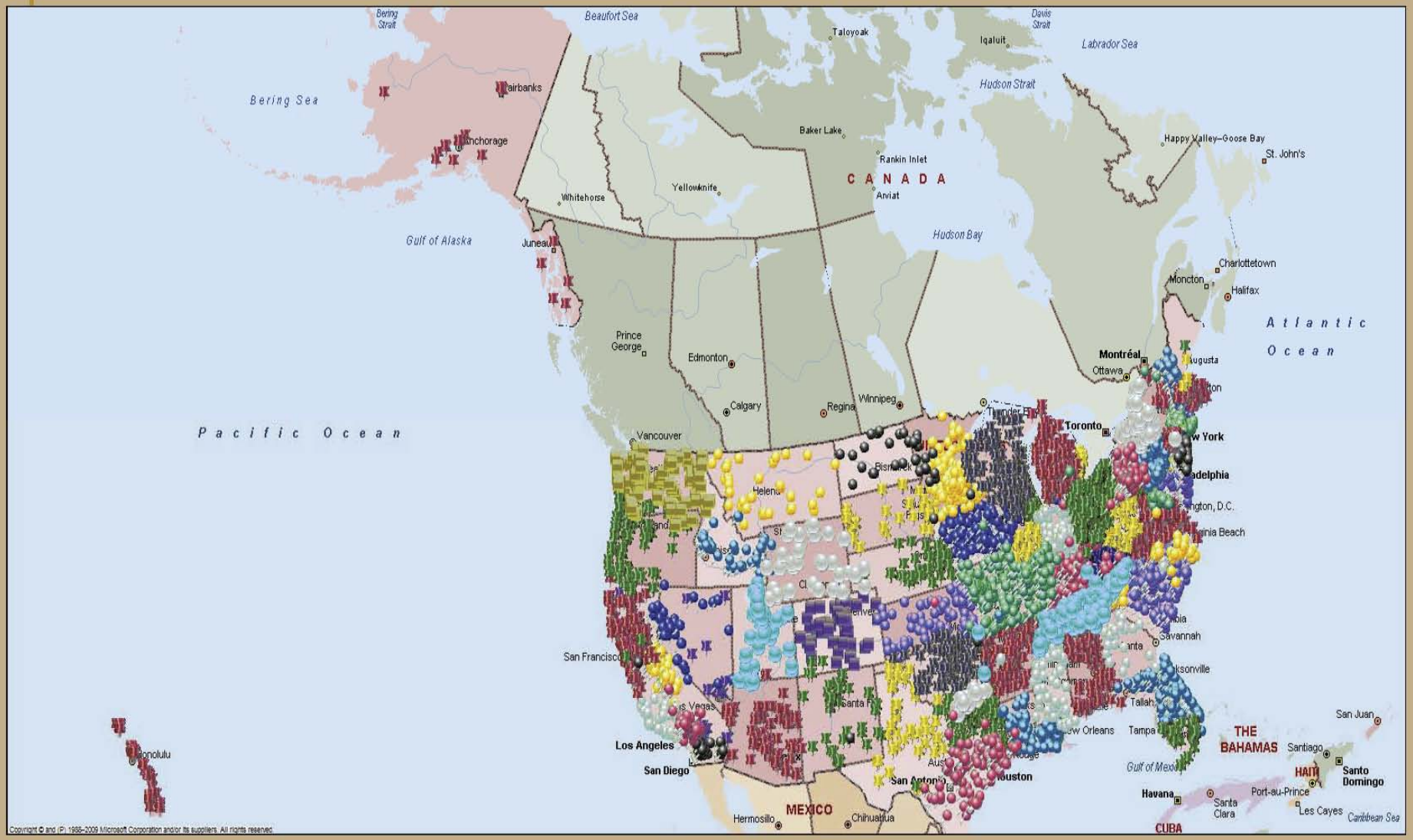
- **Functions**
  - The “What”
- **Roles**
  - The “Who”
- **Variables**
  - Internal/external factors the service system must adjust to

Service System Project

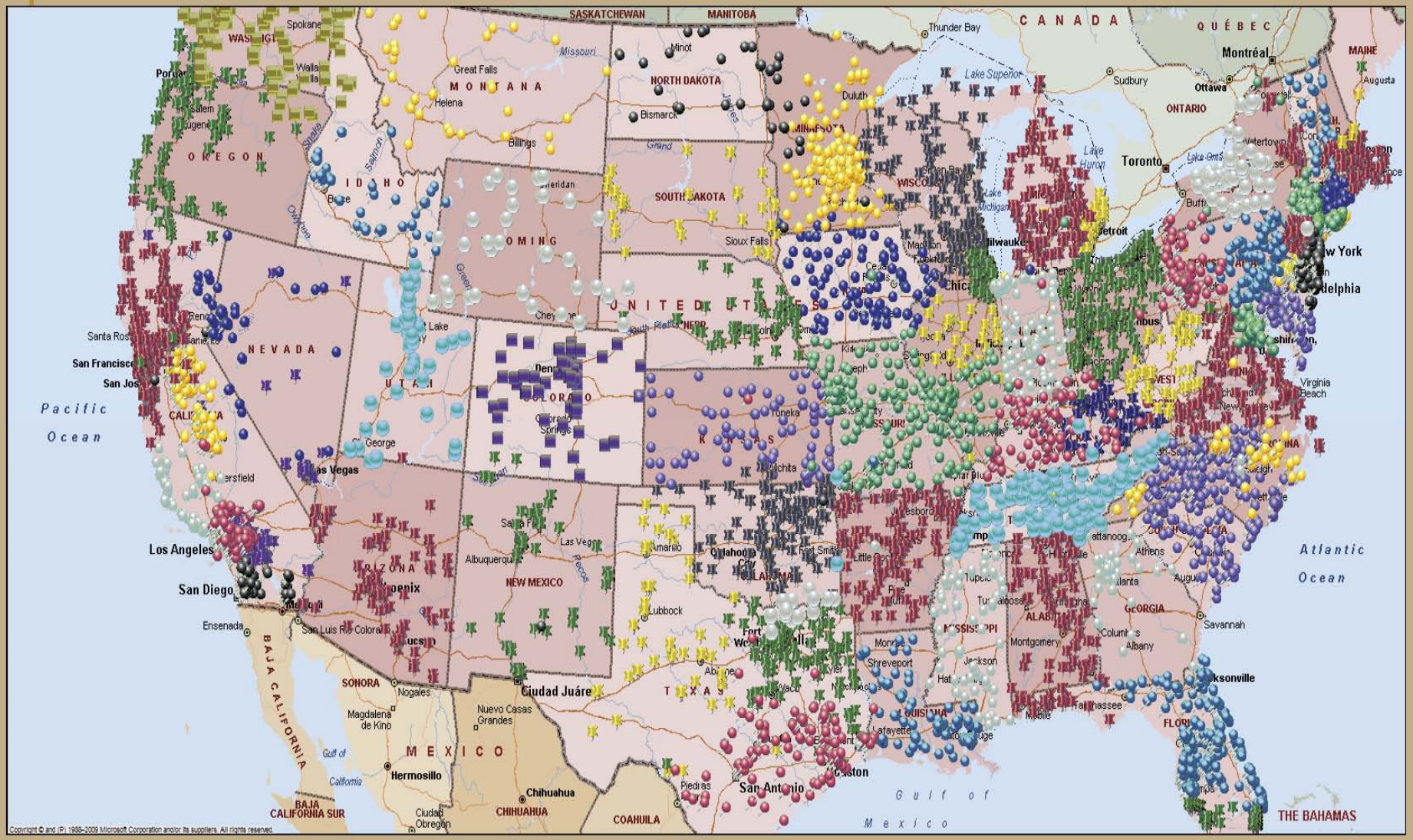


Service System Project

- **Foundational Principles**
  - Purpose-driven
  - Group-focused
  - Defined by geopolitical boundaries
  - Flexible



The colors on this map correspond to different regions and each push pin represents a zip code where a group exists.



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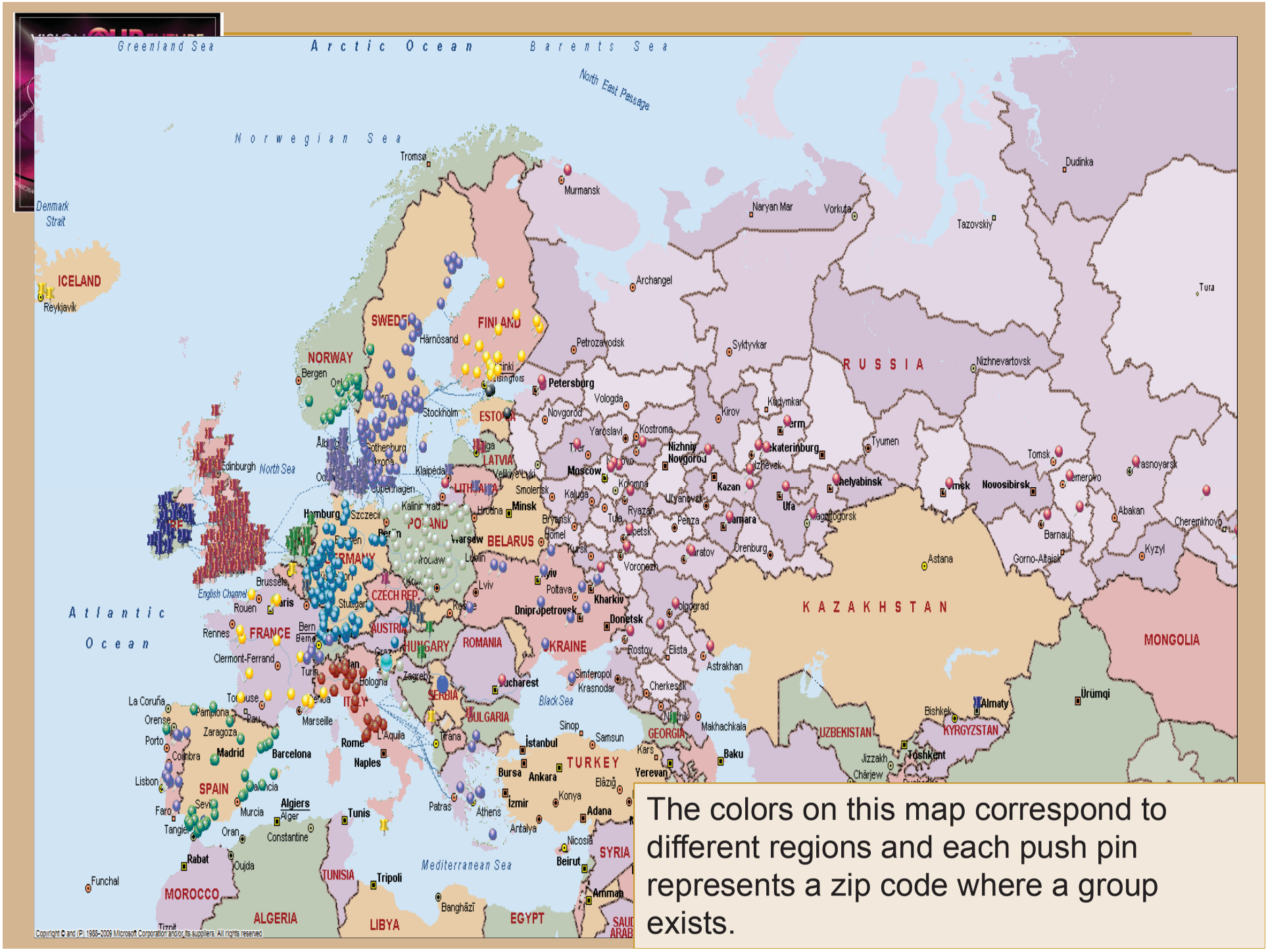

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Service System Project

Flash Presentation

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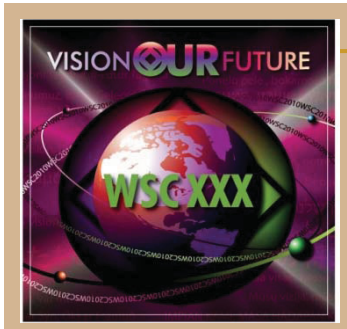
Models 1 & 2



Service System Project

Attendance at WSC 2010

- Regional Delegates
  - US 67
  - Canada 5
  - Non-US 39
  - Non-seated 2
  - Total: 113
- Alternate Delegates
  - US 66
  - Canada 5
  - Non-US 15
  - Non-seated 1
  - Total: 87

Service System Project

Flash Presentation

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Options 1, 2, & 3

Service System Project

Questions and Answers

Service System Project

- **Session Wrap-up**
  - This is all done in service of our vision
  - If you have questions, please ask board members during the week
  - Our discussions in other sessions this week will relate to these ideas

Service System Project

- **Session Wrap-up**
  - Friday session:
    - Concerns with these models/options
    - What excites you about the models/options
    - How to engage fellowship in discussion

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