



NARCOTICS ANONYMOUS

PUBLIC INFORMATION COMMITTEE OF
SOUTH CENTRAL AREA NARCOTICS ANONYMOUS
HELPLINE 1-800-232-HOPE

Report to Area Service 9/25/83.

Harrisburg
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(717)763-4376

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Michael
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Lebanon
Larry
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HELPLINE
COMMITTEE

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The month of Sept. is beginning to show that our Hotline/Helpline will be an important tie between our groups and the public in general. People are getting the number from information, 5 by 7 cards and Public Service Announcements.

Some feed back, that I have received, is that, we need to supply the answering service with information as to when a person on the 12 step list is likely not to be home. This will help the operator to patch through calls more quickly. Another thought that will save us money, is to get the phone number of the person calling. Then by returning their call you can by pass the toll charge, for time on the 800- number.

Last month it was reported, that the Hotline/Helpline paid out;\$110.00 for installation of service at Reliable Answering Service. The answering service also charged us \$30.00 for service in the month of Aug. This month "Ma Bell" sent us a bill. (copy is attached) The amount due is\$177.59. I find it hard to believe the number of ways, they can charge us for one phone number. When all is said and done, our monthly charges will be \$46.00 per mo. for the number, to "Ma Bell". \$30.00 per mo. to answering service, plus time on line or Wats usage (\$4.29 this month)

Since we are paying out a minimum of \$76.00 per month, it seems clear, we need to inform the public of this service. If you have any suggestions how we can do this job better please let us know.

It has come to our attention that the Postal Service bases its bulk mailing rates on an annual basis, beginning Jan. 1st thru Dec. 31st only. For this reason, we are not going to file for this permit, until the beginning of the year. By that time, we should have the mailing lists from each local area completed. This does not mean that these lists are not needed, as soon as possible. We can still carry the message of N.A. to the public. We may just have to add a little more personal touch to it.

Financial Report	(Oct. 1st)
Hotline/Helpline	\$582.41
P.I. Committee	\$ 0.00

Please support up coming fund raisers.

Yours in Service

Michael M.
P.I. Chairman
S.C.A.N.A.

*If you wish
this to be explained
in further detail,
please call me.*

*Henry D. 637-2765
GPRNA
Hotline chair*