

# NEWSLINE

## WE'RE MOVING!

The long-awaited WSO relocation is finally taking place. We signed a lease for our new offices, located in Chatsworth, California, on Monday 16 January and are now busy with planning and preparation.

We haven't yet set a firm date for the actual move, but it probably won't be before the annual meeting of the World Service Conference, traditionally held the final week in April.

We have contracted with a professional project manager to help us so that our move goes as smoothly as possible. The manager heads up a committee, the members of which are drawn from various teams at WSO. The team leaders' assistants have been included as have the safety officer and the shipping manager. The relocation committee is responsible for making decisions on the myriad details that go into relocating an office—everything from deciding whether or not to continue using the same PO box to making arrangements for the orderly transfer of computer, telephone, and other fragile equipment.

Part of the reason we won't be able to move before the beginning of May is that we must make some structural changes to the new building before we move in. The World Service Office has made do with poorly arranged warehouse facilities, inadequate storage, and other inconveniences for a long time. Our new offices will be a great improvement; however, we must do some interior construction to accommodate our specific needs, and in anticipation of our needs for the next few years.

At this writing, we have identified more than one hundred individual tasks, which have been assigned to the members of the relocation committee. Members of the committee are busy fulfilling the tasks assigned them.

We expect that there will be some interruption to services, though we are making every effort to keep this to a minimum. All of our relocation plans are geared to ensuring that we continue to provide the same level of service to the March world services meeting, the annual World Service Conference, and, of course, to the fellowship. Please help us by planning your requests to WSO as far in advance as possible. For instance, if you need information for a regional or area meeting, please try to call as soon as you know you need the information. The same goes for literature orders; please don't wait until you

run out of literature before placing an order because our normal quick turnaround time in filling literature orders may be affected.

Questions about the relocation should be directed to George Hollahan or Anthony Edmondson.

## HOW TO USE THE VOICE-MAIL SYSTEM

We reported in the November *Newsline* that we would soon be going on-line with a voice-mail system, and sure enough, we did. Those of you who have called the World Service Office in recent weeks are aware that we have a few glitches to iron out; however, we think that our goal of returning calls in a more timely manner is being met. We are providing the following guide in order to help you reduce your time listening to voice-mail choices.

The first choice you are given is to proceed in English or Spanish. For English, press 1; for Spanish, press 2. *Important note: If you know the extension number for the person with whom you wish to speak, you must first dial 1, then wait until the recording tells you that you can dial the three-digit extension of your party.* If you do not have a touch-tone phone, please hold on; the operator will answer. You may also reach the operator at any time during any of the various recordings by pressing 0.

The next level of the voice mail asks you to choose from among four general areas of services provided by WSO. These are: order entry and accounting; fellowship services; world service boards, committees or the world convention; other services. If you are calling to place a literature order, check the status of a literature order or of

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Copy and distribute the *Newsline* as widely as possible, or order a free subscription. Care to comment? Write WSO *Newsline*, Box 9999, Van Nuys CA 91409 USA, or call (818) 780-3951.

**WCNA TO OFFER SPECIAL DISCOUNT TRAVEL PACKAGES**

WCNA-25 will be held 14 - 17 September 1995 at Disneyland-Paris (formerly EuroDisney), located just outside Paris, France. We are pleased to report that, in an effort to make this convention more affordable to our membership, we successfully negotiated special discount group travel packages from many North American cities. These packages include round-trip airfare on US Air or Air France, five days and four nights accommodation, based on double occupancy, at the convention headquarters hotel (the Hotel New York), round-trip shuttle transportation between the Paris airport and Disneyland Paris, and all taxes.

All travel at these discount rates must occur between 8 September and 22 September. Hotel accommodations for additional stays (before or after the convention) at the Hotel New York or any other hotel in Paris can be made at the time of booking. The discount packages are available on a first-come, first-serve basis. While no cutoff date has been set, we strongly suggest that you make your reservations before 15 April 1995 as we fully expect to sell out. All arrangements and reservations must be made through the official travel agency for WCNA-25, which is Travel Smart, Inc. The agency's phone number in the US is (800) 278-3113. Outside the US, call (619) 278-3113. Travel Smart has office hours Monday through Friday 9 a.m. to 5 p.m. PST. The following lists the cities from which transportation is available and the cost for travel from each city.

Albuquerque, New Mexico.....	\$1079
Atlanta, Georgia .....	949
Boston, Massachusetts .....	899
Charlotte, North Carolina.....	949
Chicago, Illinois .....	949
Cincinnati, Ohio.....	949
Cleveland, Ohio.....	949
Dallas, Texas .....	999
Denver, Colorado .....	1079
Detroit, Michigan.....	949
Hartford, Connecticut.....	899
Houston, Texas.....	999
Kansas City, Missouri.....	999
Las Vegas, Nevada.....	1079
Los Angeles, California.....	999
Miami, Florida .....	949
Minneapolis, Minnesota.....	979
Montreal, Quebec, Canada.....	1029
Nashville, Tennessee .....	999
New Orleans, Louisiana .....	999
New York City .....	899
Orlando, Florida .....	949
Philadelphia, Pennsylvania.....	899
Pittsburgh, Pennsylvania.....	949
Raleigh, North Carolina .....	949
San Diego, California.....	999

San Francisco, California.....	\$999
Seattle, Washington.....	1099
St. Louis, Missouri.....	999
Washington, DC/Baltimore, Maryland.....	899

Anyone wishing to fly from cities other than those listed should consult Travel Smart. The agency can make such arrangements for you. An additional charge will apply.

Registration flyers for WCNA-25 will be distributed to the fellowship the first week of February. If you want to have a flyer mailed to you, or want additional convention information, please call the convention "helpline" at WSO (818) 780-3951, extension 124.

**PRODUCT INFORMATION**

**Just for Today videotape**

This video explains what NA is by recreating NA meetings and following an addict, Mary, from her introduction into her recovery process. In the meetings, many other stories about addicts, their addiction, and their recovery with NA are shared. This video was produced especially for addiction treatment staff training, client presentations, and community meetings. \$49.95

**WSO FINANCIAL SUMMARY**

PERIOD	SALES	EXPENSE	NET
January 1994	\$469,341	(402,036)	67,305
February 1994	\$650,028	(552,042)	97,986
March 1994	\$460,146	(486,155)	(26,009)
April 1994	\$462,097	(477,306)	(15,209)
May 1994	\$468,570	(419,435)	49,135
June 1994	\$438,562	(441,192)	(2,630)
July 1994	\$402,938	(408,009)	(5,071)
August 1994	\$540,180	(468,443)	71,737
September 1994	\$439,228	(434,473)	4,755
<b>TOTAL YTD 1994</b>	<b>\$4,331,091</b>	<b>(4,089,091)</b>	<b>242,000</b>
MONTHLY AVG.'S	SALES	EXPENSE	NET
1994 YTD months	\$481,232	(454,343)	26,889
1993 avg. months	\$458,917	(434,239)	24,678
1992 avg. months	\$406,237	(396,044)	10,193
1991 avg. months	\$357,328	(378,230)	(20,902)
1990 avg. months	\$370,665	(401,011)	(30,346)
1989 avg. months	\$430,504	(418,339)	12,165
1988 avg. months	\$358,694	(345,069)	13,625
1987 avg. months	\$278,405	(266,618)	11,787
1986 avg. months	\$217,415	(201,148)	16,267
1985 avg. months	\$138,265	(128,124)	10,141
1984 avg. months	\$69,126	(50,687)	18,439

Figures reflect combined WSO-Van Nuys, Canada, and Europe income statements for respective periods. "Sales" shows undiscounted total income plus other income. Discounts are included in the figures totaled in the "expense" column. 1992 and 1993 Canada and Europe data were converted into USA dollars each month at rates reflecting market conditions at the time accounts were closed. The 1993 figures are adjusted to reflect actual year-end closing figures.

your account, or related matters, you would press 3 for order entry and accounting. If you are calling about a group or local service concern, to update your group or trusted servant information, or about translations completed or in progress, you would press 4 for fellowship services. If you are calling to find out about any world service activities—the World Service Conference and its committees, World Service Board of Trustees, dates and registration information for the world convention—press 5. Other services—reached by pressing 6—include fellowship intellectual property, copyright, and trademark information. For instance, if your group wants to photocopy the essay on Tradition Five from the Basic Text and use it during your group's meetings for study purposes, you would choose this extension. Or, if you want to use the NA logo in a creative work that you intend to sell, you would choose this extension. Pressing 6 will also transfer your call to editorial services, including *The NA Way Magazine*. Important note: If your NA Way hasn't arrived or you want to change your address, you should call our subscriber services number (818) 760-8983. Other editorial questions or concerns are handled at extension 6 as well; for instance, if you want to comment on a *Newsline* article or ask when the next issue of the *Conference Digest* will be published, you should press 6.

Once you have chosen the general area of service you want, the recorded message will provide you with a list of specific departments. Please do not hesitate to leave a message on an individual's voice mail box. We will return your call as soon as possible.

We appreciate your patience with our new voice-mail system. We expected that there would be a few start-up problems with this system, and there have been, but we believe that the benefits of this system will far outweigh the minor drawbacks. We all feel confident that the voice-mail system will improve our responsiveness to the fellowship, and we expect that the system will save money because of the overall increase in our efficiency.

If you have any specific suggestions about the voice-mail system, please let us know. Direct your suggestions to the WSO Operations Team. We'd be happy to hear from you.

**STAFF CHANGES**

We are pleased to announce the hiring of two new staff members for the fellowship services team: Oscar Gomez and Elodie Brulere. Both began work 14 November 1994. Both are bilingual. Oscar speaks Spanish and English. Elodie speaks French and English. They have been very helpful in translating correspondence and assisting our French- and Spanish-speaking members. Please join us in welcoming them to the World Service Office.

**GROUP REGISTRATIONS**

We're happy to report that both new group registrations and updates have been on the upswing in recent months. We are hoping that this is in response to our "campaign" to get groups registered. We intend to continue our efforts to get our groups registered. We know from talking to some of you that you have taken on the task of helping us in this effort by announcing the importance of group registrations at all the NA meetings and events you attend. We'd like to thank you.

Our experience has shown that registering your group—or yourself as a trusted servant—promotes NA's primary purpose in at least two ways. First, it allows us to refer addicts around the world to meetings in their area. Second, it links the group or trusted servant into the worldwide fellowship of Narcotics Anonymous. The WSO is the central information "clearinghouse" for the NA Fellowship. We can only perform this function if we have accurate contact information for our groups and members.

Please use the form provided below to register your new group or update the information for your existing group. If you have any questions about trusted servant registration, please contact the WSO at (818) 780-3951, press 4 for fellowship services.

**NA GROUP REGISTRATION AND UPDATE FORM**

Area: \_\_\_\_\_ Region: \_\_\_\_\_  
 Meeting day: \_\_\_\_\_ Time: \_\_\_\_\_  
 Type of meeting: \_\_\_\_\_  
 Check if the meeting is open [ ] or closed [ ]  
 Place: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_  
 Borough: \_\_\_\_\_  
 State/province: \_\_\_\_\_ Postal/Zip: \_\_\_\_\_  
 Country: \_\_\_\_\_  
 Does this group offer?  
 Wheelchair accessibility? [ ] yes [ ] no  
 ASL interpreter? [ ] yes [ ] no  
 Sight-impaired services? [ ] yes [ ] no

The following information is necessary for any communication with your group. Please list the information for the contact person or group postal box. Check here [ ] if this is a postal box used only by your group.

Group name: \_\_\_\_\_  
 ASC or contact name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State/province: \_\_\_\_\_  
 Postal code: \_\_\_\_\_ Country: \_\_\_\_\_  
 Phone: \_\_\_\_\_

**MAIL TO WSO, BOX 9999, VAN NUYS, CA 91409 USA**

# EVENTS CALENDAR

## CANADA

**Ontario:** 31 Mar - 2 Apr; 8th Ontario Regional Convention; rsvns: (905) 356-8444; info: ORCNA, Box 23006, Niagara Falls, Ontario, Canada L2E 7J4

**Toronto:** 30 June - 2 July; 5th Canadian Convention; International Plaza and Conference Center; info: (416) 783-4393; CCNA, Lawrence Plaza, Postal Outlet, N Ontario, Canada M6A 3B7

## SWITZERLAND

**Vaud:** 24-26 Mar; Switzerland Area Convention; info: Convention Committee, CP 429, 1000 Lausanne 17, Switzerland

## UNITED STATES

**Arkansas:** 10-12 Mar; Arkansas River Valley Area Convention; Ft. Smith; rsvns: (501) 452-4110; info: (501) 441-6278; ARVNA, Box 5631, Ft. Smith, AR 72901

**California:** 10-12 Mar; 1st Western States Literature Convention; Huntington Beach; info: (818) 359-0084

**2)** 14-16 Apr; 4th Southern California Spring Gathering; Manhattan Beach; rsvns: (800) 333-3333; info: (310) 438-3902; Spring Gathering, Box 20247, Fountain Valley, CA 92708

**Connecticut:** 28-30 Apr; United Shoreline Area Convention; Mystic; rsvns: (203) 536-4281; info: (203) 437-7229; USANA, Box 1807, Groton, CT 06340

**Delaware:** 10-12 Mar; 1st Small Wonder Area Convention; Wilmington; rsvns: (800) 777-9456; info: (302) 656-5903; SWACNA, Box 0808, Wilmington, DE 19899

**Florida:** 10-12 Mar; 6th Florida Spring Service Break; Miami Beach; rsvns: (800) 327-6363; info: FSSBNA, 5122 NW 79 Ave. #108, Miami, FL 33166

**Georgia:** 4-7 May; North Atlanta Area Fun in the Sun Weekend; Panama City; rsvns: (800) 224-4853; info: (404) 729-0595; PC Weekend, Box 1332, Lilburn, GA 30226

**Hawaii:** 24-26 Mar; 11th Gathering of the Fellowship on Oahu; info: (808) 942-3708; Gathering Subcommittee, Box 75271, Honolulu, HI 96836

**Indiana:** 3-5 Mar; 2nd Indianapolis Area Convention; rsvns: (317) 244-6861; info: (317) 875-5459; ISNAC, Box 47496, Indianapolis, IN 46247

**Kansas:** 7-9 Apr; 12th Mid-America Regional Convention; rsvns: (913) 827-8856; info: (913) 823-3854; MARCNA, Box 242, Salina, KS 67402

**Kentucky:** 14-16 Apr; 9th Kentucky Regional Convention; rsvns: (502) 443-8000; info: KRCNA, Box 1584, Paducah, KY 42002

**Louisiana:** 26-30 May; 13th Louisiana Convention; rsvns: (504) 734-9794; info: (504) 733-2213; LRCNA, Box 1314, Hammond, LA 70404

**Maine:** 10-12 Mar; 3rd Multiregional Learning Event; Alfred; info: (603) 432-0168; NEERSC, Box 1752, Portland, ME 04104

**Maryland:** 7-9 Apr; 9th Chesapeake/Potomac Regional Convention; Ocean City; rsvns: (800) 654-5440; info: CPRCNA, Box 7835, Washington, DC 20044

**Massachusetts:** 17-19 Feb; 3rd Boston Area Convention; rsvns: (800) 228-9290; info: BACNA, 398 Columbus Ave. # 2, Boston, MA 02116

**2)** 3-5 Mar; 6th New England Regional Convention; Framington; info: (617) 648-3139; NERC, Box 393, Arlington, MA 02174

**Michigan:** 13-16 Apr; 3rd Detroit Area Convention; Detroit; rsvns: (800) 228-3000; info: (313) 361-4214; Send speaker tapes (5 yrs. min. clean) to: Program Committee, Box 241221, Detroit, MI 48224

**2)** 29 June - 2 July; 11th Michigan Regional Convention; Flint; rsvns: (810) 239-1234; info: (810) 544-2110; Send speaker tapes to: MRCNA, Box 7116, Novi, MI 48376

**Minnesota:** 12-14 May; 2nd Minnesota Regional Convention; Rochester; rsvns: (507) 282-2581; info: MNNAC, 207 9th Ave. SE, Rochester, MN 55904

**Missouri:** 28-30 July; 16th Annual Ozark Area Convention; Truman Lake, Clinton; info: (316) 856-4277; Send speakers tapes to: Ozark Area Convention Program Committee, 2038 Chocteau St., Baxter Springs, KS 66713

**Nebraska:** 25-26 Feb; 8th Fremont Area Campout; Lynwood; info: (402) 727-7351; FACNA, 99 South Irving, Fremont, NE 68025

**Nevada:** 23-26 Feb; 9th Southern Nevada Convention; rsvns: (800) 634-6713; info: (702) 656-7909; SNCNA, Box 4542, E Tropicana Suite 101, Las Vegas, NV 89121

**2)** 14-16 July; 4th California-Arizona-Nevada Area Convention; rsvns: (800) 227-3849; info: (602) 754-4260; Send speaker tapes (5 yrs. min. clean) by 1 Apr. to: CANAC, Box 21975, Bullhead City, AZ 86439

**New Jersey:** 3-5 Mar.; 5th Cape-Atlantic Area Convention; rsvns: (800) 695-4685; info: (609) 391-2144; CAACNA, Box 7386, Atlantic City, NJ 08404

**2)** 31 Mar - 2 Apr; 1st Capital Area Convention; East Windsor; rsvns: (609) 392-8508; info: Convention Committee, Box 741, Trenton, NJ 08604

**New Mexico:** 17-19 Mar; 6th Rio Grande Regional Convention; Farmington; rsvns: (505) 327-5221; info: Convention, Box 3935, Farmington, NM 87499

**New York:** 10-12 Mar; 1st Rochester Area Convention; rsvns: (716) 475-1910; info: (716) 482-8977; RACNA, Box 485, Rochester, NY 14603

**2)** 26-28 May; 10th Greater New York Regional Convention; rsvns: (800) 233-1234; info: (212) 242-8140; GNYRC, Box 285, Grand Central Station, New York, NY 10163

**North Carolina:** 3-5 Mar; 8th Capital Area Convention; Raleigh; rsvns: (919) 872-2323; info: (919) 755-5391; NCCAFRNA, Box 50196, Raleigh, NC 27650

**Ohio:** 4-6 Aug; 1st Tri-Area Convention; Cleveland; info: (216) 663-4025; Send speaker tapes (3 yrs. min. clean) to: Tri-Area Convention, Box 33372, North Royalton, OH 44133

**Oklahoma:** 7-9 Apr; 9th OK Regional Convention; Tulsa; rsvns: (918) 582-9000; info: (918) 747-0017

**Oregon:** 19-21 May; 3rd Pacific Cascade Regional Convention; Bend; info: PCRCA, Box 40844, Eugene, OR 97404

**Pennsylvania:** 14-16 Apr; Greater Philadelphia Regional Convention; rsvns: (800) 822-4200; info: GPRC, Box 14170, Philadelphia, PA 19138

**South Carolina:** 26-28 May; Greater Anderson-Pickins Area Convention; Clemson; rsvns: (803) 654-7501; info: (803) 885-0200; GAP-3, Box 6031, Anderson, SC 29623

**Tennessee:** 26-28 May; 7th NA in May in Memphis; Meeman-Shelby Forest State Park; info: (901) 452-1091; NA in May, Box 111105, Memphis, TN 38111

**Texas:** 17-19 Feb; Tejas/Blue Bonnet Regional World Learning Weekend; Austin; rsvns: (512) 867-7372; info: (512) 832-9914 or (512) 918-0950

**2)** 24-26 Feb; 11th Texarkana Area Convention; rsvns: (903) 793-6565; info: (501) 772-5014; TACNA, Box 6321, Texarkana, TX 75501

**3)** 14-16 Apr.; 10th Lone Star Regional Convention; Ft. Worth; rsvns: (817) 870-2100; info: (214) 245-8972; LSRCA, 1510 Randolph #205, Carrollton, TX 75006

**Utah:** 10-12 Mar; Northern Utah Area Convention; info: NUACNA, Box 242, Ogden, UT 84402

**Washington:** 10-12 Mar; Clean and Free by the Sea; Ocean Shores; info: (206) 382-0534

**2)** 7-9 Apr; 10th Washington/North Idaho Regional Convention; Tacoma; rsvns: (800) 325-3535; info: (206) 382-0534; WNIRCNA, Box 3396, Kent, WA 98032