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W.S.O., INC. 16155 WYANDOTTE STREET, VAN NUYS, CALIFORNIA 91406

VOLUME I

NR. 15

We are out of Books....At the time of the mailing of the last NEWSLINE about 3,000 copies of the 10,000 issue printing had been mailed. As of today, there are only 135 of that 10,000 issue printing. By the time you read this, we will have shipped the last of those remaining. We have ordered more. The printer has announced that the shipping date is November 16, 1983. The printer has been reasonably good at complying with dates established for the work they have done for use in the past. We expect that the books will arrive in our office on November 20. We ordered another 10,000 copies. For those orders received while we are out, a notice to that effect will be sent to the purchaser indicating the expected date of arrival.

Our experience with the shipping of these books has been very good. After processing literally hundreds of orders in the shipment of over 9,000 books there were very few errors. We did make a few, but they have, we believe been satisfactorily resolved. If however you know of an error in our shipments, please let us know immediately.

The Board of Directors has reviewed at each recent meeting, the limited policy of extending credit for purchases that are less than \$100.00. The Board had adopted that policy in July after discovery that there was an enormous amount of money outstanding in accounts receivable. Although there has been a substantial reduction in that earlier accounts receivable total, and the few new extensions of credit have been closely monitored, there has been a continuing disbelief in the propriety of the policy. The Board decided that the policy should be discontinued or at least modified.

The real problem area has been in the orders shipped on credit to individuals. The collection rate on these orders is the lowest of all those where credit in any amount has been extended. The final conclusion of the Board is that credit to individuals will no longer be allowed. All requests for credit by an individual will not be honored. Only requests from groups, area committees or regional committees that are continuing clients of WSO will be honored. All individuals requesting credit, will be sent a letter explaining the policy. The policy of continuing to conduct business with governmental institutions and hospitals will be followed unchanged.

WORLD SERVICE OFFICE MOVES!!!

The WSO has moved. At least, as this is being typed, we are scheduled to move on Saturday, November 5, 1983. This will be at the printer for a few days in between and then mailed on Friday, November 4. So by the time you get this we will have moved. The new phone number is not known as of this moment, but here is the new address: 16155 Wyandotte Street, Van Nuys, Ca. 91406. This address should be used for all purposes. Although we will keep the old mail box address for more than a year as insurance against loss of mail, everyone should use the new street address. We will not use a Post Office box for the new location.

The new location is on a five year lease and is large enough to accommodate our current needs for both office and shipping and is large enough to accommodate future growth needs. Fortunately, the new office is easy to find. It is about 9 miles away from our present location, closer to the Los Angeles International Airport and easily accessible by Freeway. We will be sending to every person on our mail list notice of the new address and phone number, during the next week. In the interim, the phone company has advised us that there will be a referral on the old number. The number will of course be listed in the Directory under World Service Office.

When you are in Los Angeles next, please be sure to stop by for a visit. There will always be a pot of coffee available.

THE WORLD DIRECTORY

Although there were delays in the shipment of the Directory to the Printer, it is in the print shop and they are working on it. They have advised us that they can make the shipment of the book to us on the 20th of November. We should have it soon after that and they will be mailed soon thereafter. The format selected for this printing will be a three hole punched 5 1/2 by 8 inch page. The Directory will not be in a binder, but with this format the purchaser can obtain a small note book binder in which to keep the Directory.

T-SHIRTS AND OTHER NON-LITERATURE ITEMS

We have received a tremendous response to the temporary inventory of T-Shirts available from WSO. The number of orders exceeded the supply of shirts. All but three of those responding to our request for input on this suggestion have endorsed the idea. The result will be that until or unless directed to the contrary by WSC, the WSO will continue to stock these items. So if you have an order form that you received from us last month, disregard the information on the back that indicates a limited number of the T-Shirts. It may take us a little time to adjust to the demand, that is to anticipate demand and have the number, color and size in stock that are most needed by the Fellowship. On all of our literature orders we have been pleased that we consistently ship all orders on the day after they are received. However, with the T-Shirts, we may not be able to keep to that record immediately, but we will try.

A revised order form will be made in November and sent with the next NEWSLINE and it will show all of the inventory items that are added.

N.A. WAY MAGAZINE

This NEWSLINE was sent to all subscribers of the N.A. Way today and this note included so as to provide specific notice that there has been a delay in the production of the magazine. The delay is a result of the manner of organization of the editorial function and the reliance upon volunteers. The magazine is written, compiled and edited by volunteer members of the Fellowship. Unfortunately this arrangement is therefore at the mercy of the time available by those volunteers. If there is a busy time in the life of key volunteers in the Editorial aspect, then the whole production of the magazine is delayed as long as that busy time exists. This has been one of the two problems with the delays in the magazine. The other matter has been the lack of sufficient basic copy to be put into the magazine. This has not been solved, but has been eased to some degree by agreement with the WSC Literature Sub-Committee making available to the magazine stories that had been submitted for consideration as part of the book.

The September issue of the magazine has not been sent to WSO for type setting and then printing. When that is received, the magazine only takes about 10 working days for completion of the type setting and then the printing.

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FROM THE BOARD OF TRUSTEES

"ANONYMITY, YOURS AND MINE"

In our desire to give a better understanding of how the Traditions work, and their importance, we the Board of Trustees, will monthly try to elaborate and expand on questions most commonly asked on the Traditions.

We like many of you in the Fellowship have become increasingly concerned with the Eleventh and Twelfth Tradition violations, which have been cropping up with increasing and alarming regularity.

We are a program of attractions, not promotion, and as we have grown more and more public ourselves, attracting more and more public figures, it is critical for their recovery and our own that we honor our traditions concerning anonymity.

Unfortunately, public figures sell newspapers, magazines and obtain viewers for television programs. Members of the press can be quite unscrupulous in pursuing information regarding these people. We would caution the Fellowship in these dealings with the media, least violations of the Traditions result.

We, the WSB and our service organizations, have no control over the media. In our dealings with them, we need to be careful of setting ourselves up as an authority regarding the Fellowship or acting as a spokesman for Narcotics Anonymous. A good rule of thumb is "when in doubt, don't say anything."

We need to be aware that each and every member of Narcotics Anonymous deserve recovery without notoriety. We need to continue to reach the addict who still suffers, which requires that we scrupulously maintain our Eleventh and Twelfth Traditions.

Yours in service.

Board of Trustees

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UNAUTHORIZED PRINTING OF N.A. LITERATURE

An annoying problem that periodically comes to our attention at WSO is that individuals or groups sometimes print their own literature. There have been times in the past when this was necessary (as at a city distant from Los Angeles and WSO was out of the item needed for a long period of time). But now that we have been fairly consistently in stock of all of the I.P.'s there is no longer that justification for printing literature.

Occasionally we have learned of printing that is done simply because someone says they can do the printing for much less than it cost when purchased from WSO. It may be true that if someone was going to use a large number of an individual I.P., that they might well have it printed locally (at reduced cost, they say) at less cost. But there are several overriding reasons for buying from WSO, even if it costs more.

The "profit" made on the over-all sale of literature and the book is used within the Fellowship to aid in the accomplishment of the Twelfth Tradition - to carry the message to the still suffering addict. Additionally there are administrative costs in the development of the Book and literature and in the general management of the Fellowship. As the Fellowship grows and becomes more of an "institution" easily recognized by the population generally, the number of inquiries to the WSO increases.

A sampling of our mail, unrelated to orders, includes group registrations (about 9 per week), requests for starter kits (which are sent free for an individual request) (about 7 a week), general inquiries about the program of N.A., requests for information about meetings in specific areas, requests for information and advice in the organization of committees, conventions, groups and a variety of other subjects. There are frequent inquiries from news media and individuals asking for detailed information on a wide range of subjects.

A number of years ago, the ability of WSO to respond to these numerous inquiries, using volunteers was recognized as not possible or fully practical. And the only way to provide the staff to meet all these needs is to make enough money on the literature and books.

When literature is printed elsewhere and not purchased from WSO, it weakens the strength of WSO and the Fellowship and decreases our ability to provide the services noted above and many others. So if you know of printing that is being done, ask those who are doing it to stop and explain that by doing so, they are possibly impeding the recovery of addicts across the nation and world.

CONVENTIONS, CONFERENCES AND OTHER REGIONAL ACTIVITIES

Although we mailed with the last NEWSLINE announcement of several such events, we have received only the notices that are included. Keep in mind however, as you do the planning for events that will come in the months ahead, to let us know with a flyer, and we can include a reduced size copy of it with future issues of the NEWSLINE.

To aid in sending Fellowship wide notices and notice of our moving, we have prepared a large mailing list of every address in our files (from every written communication or order) received since January 1983. This enlarged list was prepared to send notice of our new address and phone number but will be used also for the next NEWSLINE. We expect that most of these additional addresses will become part of the regular NEWSLINE mail list. This will probably increase our direct communications to over 3,000.

We already include in our permanent mail list every new group registration that we received after January 1, 1983. Although there have been hundreds of groups registered over the past years, prior to January 1983 we have not previously had the administrative ability to up-date them on a regular basis and maintain current addresses for these groups. Consequently many of those old groups, groups that may have been meeting for years, are not on our mail list. The Fellowship will be stronger if we are able to add these established groups to our regular communications list. If a member of your group does not receive the NEWSLINE directly from us, send us a note and we will include your group on our list. We are however trying to limit this to groups. An additional reason for this identification method is that future issues of the World Directory can be more accurately prepared if we have an address for every group. We intend to use this method of improving our files of groups in preparation of that next edition.

WSC LITERATURE COMMITTEE

One of the flyers reproduced and enclosed is a joint request from the WSC Literature Sub-Committee and the Florida Regional Literature Sub-Committee, (an active area for literature review and generation). They are interested in input on possible new I.P.'s. On the subject of literature the Florida Region Literature Committee had prepared the Little White Book and several of the I.P.'s in braille. They were received and are being processed for duplication and distribution. We expect they will be entered into a nationwide index of publications available to the blind. The Fellowship in Florida is to be commended for this valuable service.

WSC FELLOWSHIP REPORT

The November quarterly Fellowship Report was mailed to the RSR's, RSR Alternates and the Regional Committee addresses on Wednesday, November 2, 1983.

CLOSING COMMENTS

This issue of the NEWSLINE was prepared entirely on a small office computer that has been purchased to enable the WSO to better meet the needs of the Fellowship. As our skill improves in the use of the machine and more uses are adapted to the machine with new programs, we will become more efficient in our service to you.

Yours in service to the Fellowship



G.R.C.N.A. III

THIRD ANNUAL GEORGIA REGIONAL CONVENTION FOR N.A.

FEB. 17, 18, 19
1984

Sheraton - Atlanta
590 W. Peachtree St., N.W.
Atlanta, GA 30308

THE MIRACLE LIVES ON

FOR REGISTRATION INFORMATION: SCOTT A. (404) 873-1214

MAIL CHECK OR MONEY ORDER TO:

GRONA III
P.O. BOX 8687
ATLANTA, GA 30306

CONVENTION REGISTRATION \$12.00

NAME NA-NARANON

ADDRESS _____

CITY _____ STATE _____ ZIP _____

BANQUET \$14.00 YES NO _____

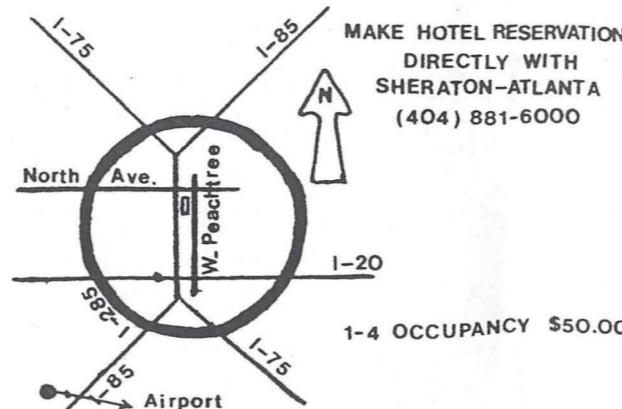
REGULAR MENU/VEGETARIAN

SATURDAY BREAKFAST \$4.50

SATURDAY BOX LUNCH \$8.00

SUNDAY BREAKFAST \$7.50

BILL W. or WAYNE W. (404) 448-0890



11/30/83



LAFAYETTE, LA.

at the HOLIDOME *← ADDRESS*

REGISTRATION & DANCE: \$10

BANQUET: \$12

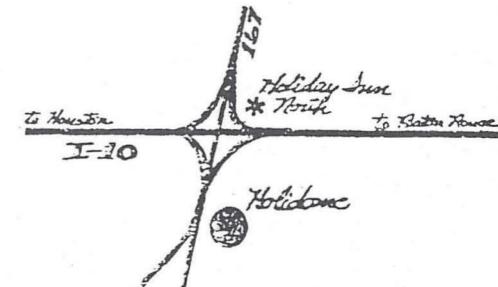
ROOMS: vary between \$42 & \$48

*ATTENTION ALL AREAS: Hospitality suites available at \$50
Notify Lafayette Area right away

No →

HOLIDOME ACCOMMODATIONS:

Indoor heated pool (24 hrs.),
saunas, whirlpool, recreation
center, exhibition area,
jogging tracks, meeting rooms
(24 hrs.), workshops, etc.



For pre-registration mail to: L.R.C.N.A., P.O. Box 90854
Lafayette, Louisiana 70509

Name _____

Address _____

11/21/12 CITY ST ZIP
NA PHONE: (318) 234-5626



**MISSISSIPPI
REGIONAL
CONVENTION
"1984"**

Love

Laughter

&

Tears

February 11, 12 1984
Jackson, Ms.
Holiday Inn North
Hwy. 55 N.

Registration Starts
Sat. 11th 9:00 A.M.
\$15.00 Per Person
Covers
Banquet & Dance

Room Prices
\$44.00 Per Room

ROOM RESERVATIONS

Name _____

Address _____

MAKE PAYMENT TO

Central Mississippi Area of N.A.

750 PoPlar Blvd. APT C-1

JACKSON, Ms. 39202

**A NEW
BEGINNING!**

FLIGHT TO FREEDOM

2nd Annual
Virginia Convention
of N.A.
January 6, 7 & 8,
1984



- | | |
|---|---------|
| <input type="checkbox"/> REGISTRATION ONLY | \$10.00 |
| <input type="checkbox"/> REGISTRATION, BANQUET, DANCE | \$30.00 |

TOTAL PACKAGE

REGISTRATION, ROOM, MEALS, BANQUET, DANCE

- | |
|--|
| <input type="checkbox"/> Single Occupancy \$109.00 |
| <input type="checkbox"/> Double Occupancy \$81.00 each |

Roommate's name _____

Triple Rooms available.

After December 1st, add \$5.00.

The banquet staff of The Chamberlain must know how many they will be serving by December 15, 1983.

- here if you wish to:
 CHAIR SHARE

Please let us know as soon as possible.

SEND CHECK OR MONEY ORDER TO:

2nd AVNA
P.O. Box 2131
Newport News, VA 23602

REGISTRATION SECOND AVNA

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____