

Service System Session Profiles – Wrap-up

Saturday 4:30pm – 5:30pm, Sunday 10:00am – 12:00pm

On tables for this session - Input form and general note sheets

Wrapping Up and Moving Forward Session- Part One (60 minutes - all times approximate)

Aim of session: *(Slide 1)*

- Answer any unresolved questions
- Recap what was learned in the sessions
- Discuss how to forward this discussion to the fellowship

Review the Material (45 minutes)

As much as seems possible or practical, review the material from each of the sessions on the proposed models (GSU and LSU, Intermediate bodies and S/N/P, WSC seating) using the post-its to include the ideas and thoughts the attendees generated in the previous sessions *(Slide 2)*

Answer any outstanding questions as each level is reviewed, including the questions posted in question corner. While answering questions be sure to probe ideas and responses at each level of the models to clarify ideas and correct any misconceptions

Reviewing the material and answering questions will most likely take up all the available time. If so, end by passing out CDs to those who will be leaving Saturday night, and make sure the rest of the material in the profile is covered Sunday. If there is still time Saturday after answering questions, move on to the next points.

Ask what new insights we gained about the possibilities for a more effective and efficient service system for NA?

Capture any new thoughts about each component of the structure adding anything that is missing to the existing material on the walls

DVD Handout and Look at the Work Ahead (10-15 minutes)

Hand out DVDs

[This material will be repeated Sunday but is touched on here for the benefit of those who are leaving Saturday night.]

Emphasize that attendees are part of a broader fellowship leadership team. Their understanding of these models, their ability to describe them and their ability to lead a discussion and gather input from the fellowship is crucial to moving forward with any kind of substantive change that can be sustained at the grassroots level.

Hand out DVDs and review the material on the take-away DVD, including the PPTs, handouts, and profiles from the weekend. *(Slide 5)*

Reminder about the service system webpage at www.na.org/servicesystem

What is going to happen next: Review deadlines for input—reminder that input will help shape the second draft proposals *(Slide 6)*

5:30pm – Break for dinner, 7:30pm - Recovery meeting

SUNDAY

Wrapping Up and Moving Forward Session- Part Two (120 minutes - all times approximate)

Continue with the work from part one if necessary, touching on these points: *(Slide 2)*

- Any unresolved questions?
- Anything still unclear?
- Any new thoughts or insights?

Moving Forward – Fellowship Discussions

Discuss how to forward the discussion to the rest of the fellowship *(Slide 3)*

Large Group Discussion: Ask the two other questions from the conference:

- **What will be the challenges we will face in discussing these models as a fellowship?**
- **What should we stress to try to show the benefit?**

Capture the group's responses on post-its at the front of the room

Moving Forward – What's Next?

Acknowledge the areas of the proposal that we still need to work on and offer ideas for, including these examples: *(Slide 4)*

- Processes – planning, training, decision making, communication
- Resources – fund flow, new and revised service tools
- People – roles and responsibilities of trusted servants

What will you do from here?

Emphasize that attendees are part of a broader fellowship leadership team. Their understanding of these models, their ability to describe them and their ability to lead a discussion and gather input from the fellowship is crucial to moving forward with any kind of substantive change that can be sustained at the grassroots level.

Review the material on the take-away CD and check that everyone has a copy, including the PPTs, handouts, and profiles from the weekend. *(Slide 5)*

Reminder about the service system webpage at www.na.org/servicesystem

What is going to happen next: Review deadlines for input—reminder that input will help shape the second draft proposals *(Slide 6)*

Thank everyone for attending.